



# Streamlining the application process

**Getting things done quickly can make all the difference when it comes to securing new business. That's why we're now processing your mortgage applications in a smarter way that gives you what you need, when you need it.**

## Quicker decisions

As soon as we've assessed your application, we'll send you a non-binding decision in principle. We'll then contact you to go through our decision and tell you exactly what information we need, there and then.

Each document you send us will be assessed when we have it and we'll get in touch if we need to discuss any of the information further.

## Smarter processing

It is our goal to contact you at each stage of the process, so you know where you stand with the application's status.

We aim to issue an offer to your customer within 10 working days of receiving a fully packaged application or we'll give them £100\*.

## SIX STEPS FROM APPLICATION TO OFFER



### Application submitted:

Submit the application and send us the relevant supporting documentation



### Assessment:

We'll let you know if we need any more information to assess the case and we'll get started with the valuation



### Documentation assessment:

We assess and verify the valuation and all the documents once we've received everything

### Final decision:

One of our underwriters decides whether we can approve the application



### Additional documents submitted:

You send us additional documents we've asked for



### Offer issued:

We will issue any mortgage offer to the relevant person

## Ready to get started?

Talk to your dedicated BDM\*\* or visit [clydesdaleforintermediaries.co.uk](https://clydesdaleforintermediaries.co.uk)

\*Terms and conditions apply, refer to T&Cs document

\*\*Business hours apply, Monday to Friday, 9am-5:30pm (excluding Bank Holidays)

Nationwide Building Society (trading as Clydesdale). Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under registration number 106078 Head Office: Nationwide House, Pipers Way, Swindon, Wiltshire, SN38 1NW

Credit facilities other than regulated mortgages and regulated credit agreements are not regulated by the Financial Conduct Authority.

CMBSEVCOMM VM30821V6 (04/26)